

## Quality Policy

The primary business of Knoware is the development, maintenance and distribution of enterprise applications services and software medical devices in the EU and CH. It is committed to providing a service that meets our customer's requirements and exceeds their expectations, is commercially rewarding to all parties and leads to long term relationships with repeat business from satisfied customers and partners.

To achieve these goals, we maintain the compliance and the effectiveness of our Quality Management System by continually pursuing measurable objectives related to:

1. Maintaining our Quality Management System in compliance with the requirements of ISO 13485:2016, the EU Regulation 2017/745 on medical devices (MDR), the Swiss Ordinance on Medical Devices (MedDO), and the other regulatory requirements applicable to our products;
2. Provide effective leadership and investment in all our personnel to ensure that they engage and develop within the company and contribute fully to achieving our objectives;
3. Maintain a secure and controlled digital infrastructure;
4. Develop and supply best-in-class products and services that fully comply with the applicable standards and regulations;
5. Have a systematic approach to management, with effective decision making based on feedback, review and analysis to ensure continual improvement to our Quality Management System and Products and never compromise on the safety nor on the security.

This policy is fully endorsed by the Management Team. It is communicated to all personnel and will be made publicly available. It will be periodically reviewed to ensure that it remains effective and realizes the company's goals.

31 May 2022.



**Jean Auquier**

*Quality Management Representative*